

Checklist

SaaS Commerce Capabilities for Success: Cybersecurity & Digital Security Merchants



As cybersecurity SaaS and digital security merchants scale globally, the payment experience has become a critical factor in customer trust, retention, and growth. Beyond securing digital systems, these companies must manage complex B2B transactions, global compliance, and recurring billing at scale.

This checklist outlines the essential commerce capabilities needed to support buyers and shoppers, streamline operations, and drive growth in an increasingly competitive market.



O1. Payment Optimization for Cybersecurity Products & Services Tackle industry challenges Choose a payment provider experienced in SaaS sales specifically and with a proven

track record in your vertical.

Offer flexible pricing models

Support monthly, annual, usage-based, and tiered plans for different security needs.

Reduce involuntary churn

Use payment retries and account updater tools to recover failed transactions.

Support both B2B & B2C buyers

Enable instant SMB payments and offer invoicing or Net 30/60 terms for enterprises.

Smoothly handle \$10K+ deals with wire transfers and other enterprise-friendly methods.

✓ Handle large-value security contracts seamlessly

✓ Adhere to PCI DSS Level 1 compliance Essential for handling payment data securely.

O2. Security, Compliance & Fraud Prevention in Payments

✓ Enable Strong Customer Authentication (SCA) with minimal friction Comply with PSD2 regulations while using frictionless

detection methods to minimize this risk.

stored payment data.

Prevent false declines with effective fraud detection

authentication techniques to avoid user drop-off.

Tokenize & encrypt payment details Prevent breaches by ensuring end-to-end encryption of

Security tools are often flagged by fraud filters—use refined

high-risk transactions Protect against unauthorized purchases, especially for

Enable Multi-Factor Authentication (MFA) for

enterprise security tools. ✓ Reduce chargebacks from misunderstood auto-

Clearly communicate subscription terms to avoid disputes.

03. Subscription & Recurring Billing for

renewals

Enterprise-grade invoicing & flexible payment terms Support ACH, wire transfers, SEPA, and digital invoicing to accommodate large

Auto-renew security licenses

Cybersecurity Services

enterprise security buyers.

Dunning management for cybersecurity renewals

Ensure customers don't lose protection due to a failed payment.

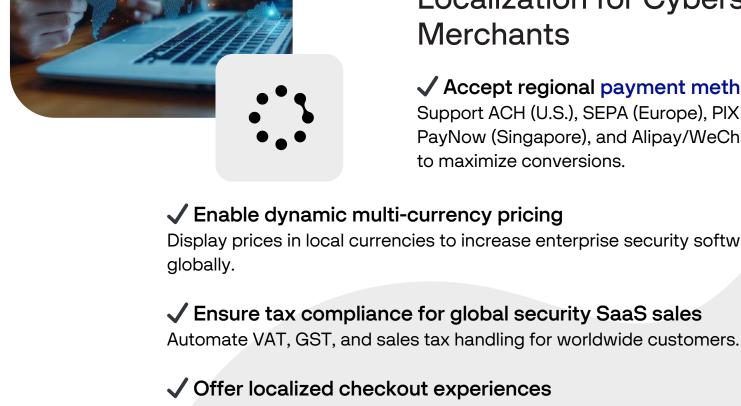
Automate failed payment reminders and retry strategies to prevent security service lapses. Flexible upgrade & downgrade options

Allow cybersecurity teams to scale their protection based on evolving threats.

Multi-currency billing & localized pricing Sell cybersecurity SaaS in different regions without currency conversion friction.

04. Global Expansion & Payment Localization for Cybersecurity

Merchants



PayNow (Singapore), and Alipay/WeChat Pay (China) to maximize conversions. Enable dynamic multi-currency pricing Display prices in local currencies to increase enterprise security software adoption

Accept regional payment methods

Support ACH (U.S.), SEPA (Europe), PIX (Brazil),

business type.

Adjust payment methods, language, and pricing based on customer location and

Reduce friction for busy cybersecurity teams purchasing licenses and services. Enable self-service billing & payment management

Allow customers to update payment methods,

✓ Provide clear and transparent pricing

download invoices, and manage subscriptions with

Seamless one-click checkout for IT &

Customer Experience Through

05. Enhancing the Cybersecurity

Payments

ease.

security professionals

Avoid hidden fees or unexpected charges that can erode trust in cybersecurity services. Reduce refund & chargeback risks

and renewal terms to avoid disputes.

Clearly communicate product trials, refund policies,

06. Sales Enablement & B2B Commerce for **Enterprise Cybersecurity Merchants** Multi-user account & billing management

Allow enterprise IT teams to manage multiple users

CRM, ERP & security platform integration

under a single billing account.

Why choose 2Checkout?

Channel sales support & partner enablement Equip resellers, MSPs, and channel partners with tools to manage pricing, and payments for enterprise buyers.

HubSpot, and cybersecurity dashboards.

Expand Your Business Globally

Scale with ease. Go after

global market share. We'll

handle the backend stuff.

It's not hard to move to

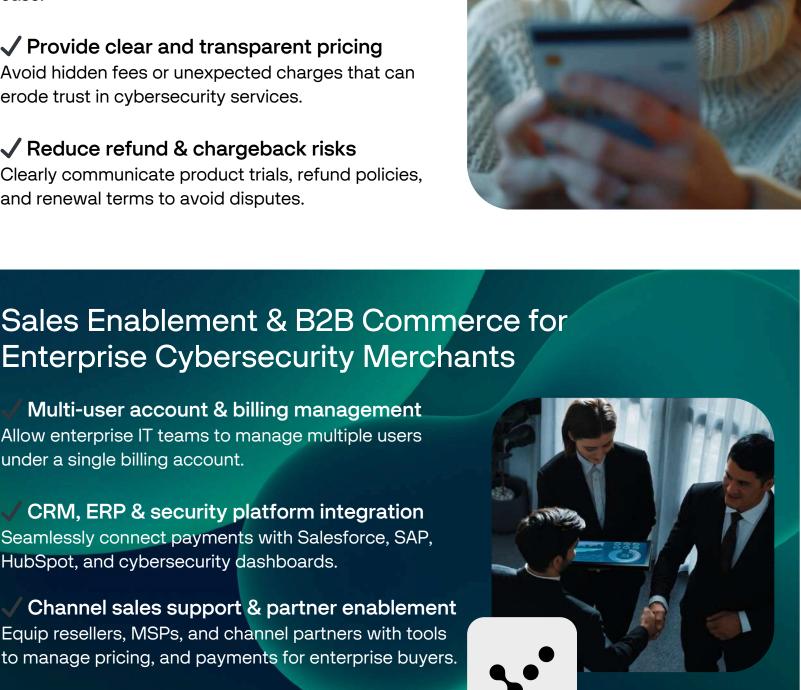
subscriptions or to grow

when you work with us.

your subscription business

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The all-in-one monetization platform maximizes your revenue and makes



Maximize

Customer

Focus on generating world-

class user experiences with

a business model that lets

you take the long view.

Lifetime Value

Partner with a

Leader

Founded in 2006, 2Checkout

has been supporting security

solutions sellers innovate and

LEARN MORE

scale cross-border.

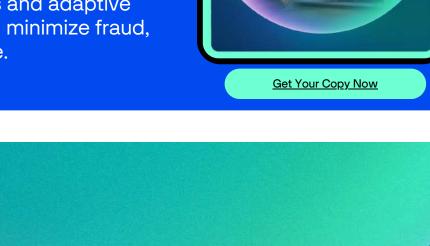
Trusted Industry

global digital sales easier. Contact our sales team to find the best solution for your needs. to-Scale, with **Extra Flexibility**

Leverage New **Grow Recurring** Distribution Revenues Channels



strategies ensure secure transactions, minimize fraud, and optimize the customer experience.



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We can help you speed

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affiliates and reseller

partners.

things along and seize

opportunity.



Solution Brief







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2Checkout Fraud Management