

Checklist

# SaaS Commerce Capabilities for Success: Cybersecurity & Digital Security Merchants



As cybersecurity SaaS and digital security merchants scale globally, the payment experience has become a critical factor in customer trust, retention, and growth. Beyond securing digital systems, these companies must manage complex B2B transactions, global compliance, and recurring billing at scale. This checklist outlines the essential commerce capabilities needed to

support buyers and shoppers, streamline operations, and drive growth in an increasingly competitive market.



# O1. Payment Optimization for Cybersecurity Products & Services Tackle industry challenges Choose a payment provider experienced in SaaS sales specifically and with a proven

# track record in your vertical.

Offer flexible pricing models

Support monthly, annual, usage-based, and tiered plans for different security needs.

# Reduce involuntary churn

Use payment retries and account updater tools to recover failed transactions.

# Enable instant SMB payments and offer invoicing or Net 30/60 terms for enterprises.

Support both B2B & B2C buyers

✓ Handle large-value security contracts seamlessly

Smoothly handle \$10K+ deals with wire transfers and other enterprise-friendly

# methods.

# ✓ Adhere to PCI DSS Level 1 compliance Essential for handling payment data securely.

O2. Security, Compliance & Fraud Prevention in Payments

✓ Enable Strong Customer Authentication (SCA) with minimal friction Comply with PSD2 regulations while using frictionless authentication techniques to avoid user drop-off.

detection methods to minimize this risk.

Tokenize & encrypt payment details

### Prevent false declines with effective fraud detection Security tools are often flagged by fraud filters—use refined

Prevent breaches by ensuring end-to-end encryption of stored payment data.

Enable Multi-Factor Authentication (MFA) for

### high-risk transactions Protect against unauthorized purchases, especially for enterprise security tools.

✓ Reduce chargebacks from misunderstood autorenewals

Clearly communicate subscription terms to avoid disputes.

# 03. Subscription & Recurring Billing for Cybersecurity Services

Support ACH, wire transfers, SEPA, and digital invoicing to accommodate large enterprise security buyers.

Auto-renew security licenses

Dunning management for cybersecurity renewals

Ensure customers don't lose protection due to a failed payment.

Enterprise-grade invoicing & flexible payment terms

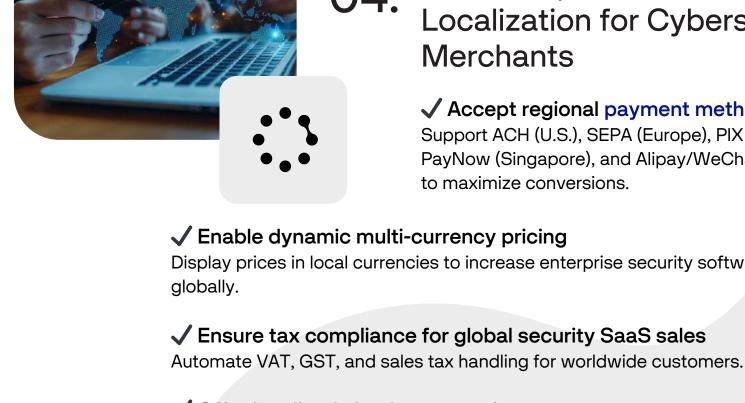
lapses. Flexible upgrade & downgrade options Allow cybersecurity teams to scale their protection based on evolving threats.

Automate failed payment reminders and retry strategies to prevent security service

Multi-currency billing & localized pricing Sell cybersecurity SaaS in different regions without currency conversion friction.

04. Global Expansion & Payment

Merchants



## PayNow (Singapore), and Alipay/WeChat Pay (China) to maximize conversions. Enable dynamic multi-currency pricing Display prices in local currencies to increase enterprise security software adoption

Accept regional payment methods

Support ACH (U.S.), SEPA (Europe), PIX (Brazil),

Localization for Cybersecurity

Offer localized checkout experiences Adjust payment methods, language, and pricing based on customer location and business type.

# 05. Enhancing the Cybersecurity **Customer Experience Through Payments**

Seamless one-click checkout for IT &

### Enable self-service billing & payment management

Allow customers to update payment methods,

✓ Provide clear and transparent pricing

download invoices, and manage subscriptions with

Reduce friction for busy cybersecurity teams

security professionals

ease.

purchasing licenses and services.

Avoid hidden fees or unexpected charges that can erode trust in cybersecurity services. Reduce refund & chargeback risks

and renewal terms to avoid disputes.

under a single billing account.

Why choose 2Checkout?

Clearly communicate product trials, refund policies,

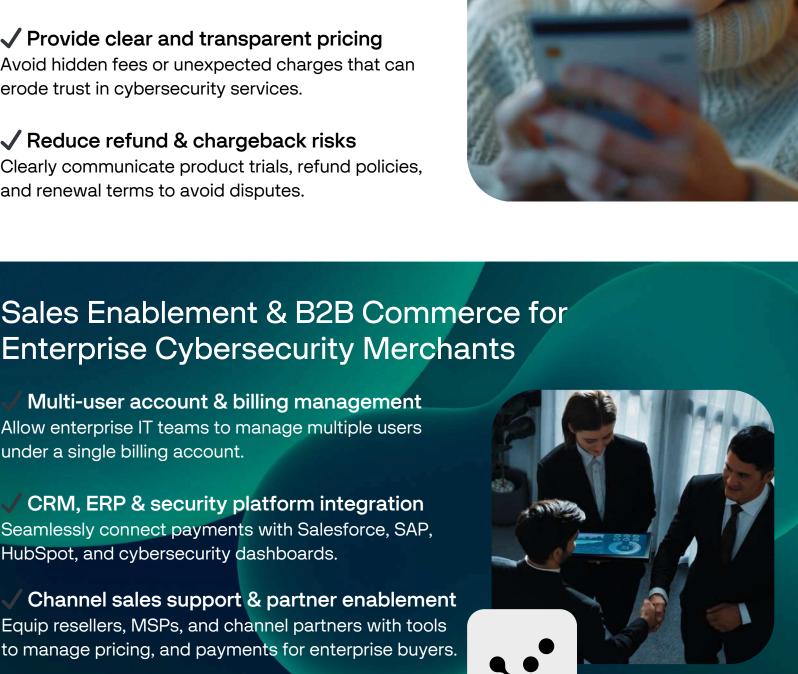
06. Sales Enablement & B2B Commerce for **Enterprise Cybersecurity Merchants** Multi-user account & billing management

Allow enterprise IT teams to manage multiple users

CRM, ERP & security platform integration

Channel sales support & partner enablement Equip resellers, MSPs, and channel partners with tools to manage pricing, and payments for enterprise buyers.

HubSpot, and cybersecurity dashboards.



Maximize

Customer

Lifetime Value

Partner with a

Leader

Founded in 2006, 2Checkout

has been supporting security

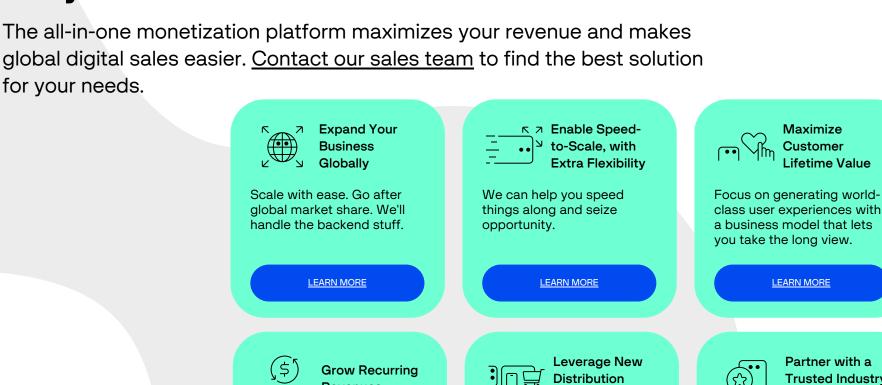
solutions sellers innovate and

**LEARN MORE** 

scale cross-border.

2Checkout Fraud Management

Trusted Industry



Revenues

It's not hard to move to

subscriptions or to grow

when you work with us.

your subscription business

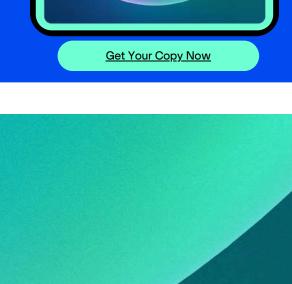
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**Solution Brief** 

### Learn how our advanced technologies and adaptive strategies ensure secure transactions, minimize fraud,

2Checkout Fraud Management

and optimize the customer experience.



Channels

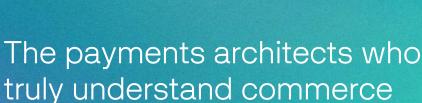
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